

**When you come to Collision Plus Auto Body Repair Centers, you get our personal guarantee of customer satisfaction.**

In our unique vehicle repair system, each member of our team takes personal responsibility for complete customer satisfaction. It starts with the first person who greets you when you enter our doors and continues through our Repair Process Managers who monitor your car's progress every step of the way to the customer service representative who personally signs your warranty. Through each step, our skilled team members personally guarantee their work until your car is restored to factory specifications.

Thank you for putting your confidence in us. We will do everything we can to live up to your expectations. Please take a moment to review the enclosed warranty.

**COLLISION PLUS OF BELLEVILLE**

201 North Illinois  
Belleville, Illinois 62220  
Phone (618) 235-8900  
Fax (618) 235-8657

**COLLISION PLUS OF SWANSEA**

8 Fullerton Road  
Swansea, Illinois 62226  
Phone (618) 277-1990  
Fax (618) 277-2348

**COLLISION PLUS OF O'FALLON**

1274 Central Park Drive  
O'Fallon, Illinois 62269  
Phone (618) 622-0100  
Fax (618) 622-0400

**COLLISION PLUS OF GLEN CARBON**

2901 South State Rt. 159  
Edwardsville, Illinois 62025  
Phone (618) 656-0522  
Fax (618) 656-4060

**[www.collisionplus.com](http://www.collisionplus.com)**



***COLLISION***  
**PLUS<sup>®</sup>**

Auto Body Repair Centers

***Problem Solved!***

**WARRANTY**

# COLLISION PLUS®

Auto Body Repair Centers

**Problem Solved!**

## WARRANTY

Collision Plus Auto Body Repair Centers, Inc. hereby provides a Limited Warranty on repairs performed by the shop. This Limited Warranty is valid only for as long as you own the vehicle stated herein, and is for the person to whom this Limited Warranty is granted and whose name appears herein and on the original work order. This is a labor only, fragmented four part Limited Warranty, and stipulations pertaining to each fragmented part are stated hereafter:

**METALWORK:** Collision Plus Auto Body Repair Centers, Inc. provides a **LIFETIME LIMITED WARRANTY** on all metalwork, to include welding and the application of materials utilized in making collision repairs against cracking, flaking, pitting or deterioration, excluding rust repairs. The Shop will repair and repaint, excluding rust repairs, any metalwork warranted hereby, at its sole option, when claim is made while the present owner stated herein owns the vehicle, unless caused by or damaged resulting from unreasonable use, maintenance or care of the vehicle.

**PAINTING, STRIPES AND DECALS:** Collision Plus Auto Body Repair Centers, Inc. provides a **LIFETIME LIMITED WARRANTY** on painting-related priming and painting work against solvent blistering, peeling, hazing, and excessive loss of pigmentation, and, a **LIFETIME LIMITED WARRANTY** on the application and adhesion of decorative stripes and decals, excluding those defects which are caused by extreme environmental conditions to which the vehicle may be exposed. The Shop will re-prime, repaint, re-stripe, or re-decal the specific section or sections of the vehicle warranted hereby (excluding rust repair), at its sole option, when claim is made within the warranted period unless caused by or damaged resulting from unreasonable use, maintenance or care of the vehicle. Paint Warranty is valid only over original type finishes that are free of defect.

**MECHANICAL REPAIRS:** Collision Plus Auto Body Repair Centers, Inc. provides a **ONE (1) YEAR LIMITED WARRANTY** on all mechanical repairs pertaining directly to original collision damage. The Shop will re-repair any mechanical assembly or component warranted hereby, at its sole option, when claim is made within warranted period, unless caused by or damaged resulting from unreasonable use, maintenance or care of the vehicle.

**PARTS:** Collision Plus Auto Body Repair Centers, Inc. provides a **ONE (1) YEAR LIMITED WARRANTY**, unless manufacturer's warranty is less or more, on new parts installed by or at the Shop. (Please note: Shop warranty does not exceed mfg. warranty.) The Shop will repair or replace any defective part warranted hereby, when claim is made within the warranted period, unless caused by or damaged resulting from unreasonable use, maintenance or care of the vehicle.

**LIMITED WARRANTY** stipulations printed below are made a part hereof as though fully incorporated herein, and that said Shop agrees to be bound by each and every one thereof.

**THIS WRITTEN WARRANTY** shall be null and void if the repair is altered, adjusted or tampered with by any person not authorized by Warranty Grantor. This warranty is not transferable.

### **SPECIFICALLY EXCLUDED:**

Incidental costs, such as towing fees, car rental charges, travel expenses, or assemblies and components which are not specifically covered by this

**LIMITED WARRANTY**, nor are consequential damages such as damage to other assemblies and components resulting from a defective part or installation of such part installed or repaired during the repair.

Rust through, and/or damage caused by rusting of interior or exterior non-replaced panels is not covered.

**THIS STATES ALL OF THE LIMITED WARRANTIES** made by the Shop and contains the only promises for which it will be responsible.

**CUSTOMER OBLIGATIONS:** In order to obtain the benefits of this warranty, the owner of the vehicle must do the following:

Present the owner's copy of this warranty document to the warrantor before requesting warranted repairs or parts, and

Have any warranted repair, adjustment or inspection made only at the premises of the warrantor during normal business hours.

**ALL WARRANTIES** implied by law, including the warranties of merchantability and fitness for a particular purpose, are hereby limited to the warranty period herein and shall expire at the end of such period.

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Owner's Name

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Repair Order Number

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Vehicle Make, Model and Year

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Completion Date

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Authorized Warrantor Signature

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Location

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